



Lourdes Hill College

A School of Good Samaritan Education

INTERNATIONAL EDUCATION INTERNATIONAL STUDENT EDUCATION AGENTS POLICY

1. Education agents are engaged to formally represent Lourdes Hill College under the following conditions:
 - a. The education agent agrees to comply with the requirements of Standard 4 in the 2018 National Code, including:
 - i. declaring in writing and taking reasonable steps to avoid conflicts of interests with any duties as an education agent representing Lourdes Hill College (Standard 4)
 - ii. observing appropriate levels of confidentiality and transparency in dealings with overseas students or intending overseas students (St 4.3.2)
 - iii. acting honestly and in good faith, and in the best interests of the student (St 4.3.3)
 - iv. having appropriate knowledge and understanding of the international education system in Australia, including the Australian International Education and Training Agent Code of Ethics (St 4.3.4)
 - b. The education agent signs and abides by the conditions of the School's written agency agreement
 - c. The education agent responds appropriately to School monitoring activities and corrective and preventative action, and understands the grounds for termination of agreement as outlined in Standard 4.4 of the National Code 2018.
 - d. The education agent accurately promotes the services and facilities provided by the school and uses up to date marketing materials as supplied by the School.
2. Lourdes Hill College will not accept a student from an education agent if it is known or suspected at any time that the agent
 - a. engages in or has previously engaged in dishonest practices;
 - b. deliberately attempts to recruit a student within the first six months of that student's study in their first registered school sector course with another provider;
 - c. facilitates the enrolment of a student they believe will not comply with visa conditions, or is not a bona fide student, or

- d. provides immigration advice where she is not authorised to do so under the Migration Act 1958
- 3. Lourdes Hill College may receive a student enrolment application from an education agent on behalf of the parent. As the education agent has not been engaged by the school to formally recruit students on the school's behalf, such an agent would fall outside the scope of National Code Standard 4.
- 4. A list of education agents with whom the school has a formal written agreement are listed on the home page of Lourdes Hill College's website and is readily available to students and regulators.
- 5. Lourdes Hill College enters and keeps up to date details about education agents with whom the school has a formal written agreement in PRISMS. Information provided about education agents includes at a minimum:
 - a. the agent's name
 - b. the address of the agent's principal place of business
 - c. if the agent is a body corporate – the address of the body corporate's registered office
 - d. the agent's postal address (if different from address for principal place of business/registered office)
 - e. the agent's phone number, email address and website address if any)
 - f. the agent's ABN or CAN (if any)
 - g. if the agent is a body corporate – the names of the body corporate's directors
 - h. if the agent is a registered migration agent – the agent's Migration agents registration Number
 - i. the following information about each of the agent's employees (if any) who are involved in the agent facilitating the enrolment:
 - i. the employee's name;
 - ii. the employee's email address;
 - iii. if the employee is a registered migration agent – the employee's Migration Agents Registration Number.