

Lourdes Hill College A College of Good Samaritan Education

2022 Annual Report

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1. College Profile

Lourdes Hill College is a College of Good Samaritan Education providing education for 1187 girls from Years 7 to 12. We embrace the Benedictine values of genuine community, compassion, effective listening and moral stability, and we value prayer and peace.

Established in 1916 by the Sisters of the Good Samaritan, our heritage is rich and places strong emphasis on education and the importance of a balance between work, prayer and recreation in life.

Name:	Lourdes Hill College - CRICOS Provider Code 00503k, ABN: 84 010 639 460
Address:	86 Hawthorne Road, Hawthorne, QLD 4171
College	Catholic Girls College
Sector:	
Enrolment:	1187
Year Levels:	Years 7 - 12

Today our community honours this tradition via:

- A caring Catholic community
- A call to each student to live their faith in action
- A comprehensive and innovative curriculum, challenging students to explore opportunities and grow to their full potential
- A strong emphasis on wellbeing and personal growth
- A wide range of Co-Curricular activities focused on balanced development

We draw our heritage from three sources significant to Catholic culture: The Gospel story of the Good Samaritan, the Benedictine tradition and the miracle at Lourdes. These touchstones guide us in our approach to one another and the world.

We offer our students the learning and support programs they require to reach their full potential. Our approach helps students to become flexible thinkers and life-long learners. We teach the skills to step forward and meet every challenge and achieve success in this age of technology. Lourdes Hill College's vision is to educate and empower young women, in a global learning community, to create a better world.



2. Distinctive Curriculum Offerings

Lourdes Hill College offers an extensive and engaging curriculum designed to equip our students with the skills and knowledge to thrive in the exciting future of higher education and flexible workplaces. Our curriculum is focused on developing student foundational knowledge and connections between ideas and subject areas, while encouraging them to be critical and creative thinkers, consider ethical and social viewpoints, work collaboratively and think beyond the classroom to create solutions. In addition, our Religious Education curriculum across all year levels follows the Archdiocesan commitment to strengthening Catholic Identity. Throughout all year levels the learning is planned using the LHC Classroom Learning Design which sets out the essential elements for successful learning.

In the Middle College, the curriculum is designed around three themes: Investigation (Maths; Science; Business), Relationships (English; History; Religion; and Languages), and Creativity (Drama; Visual Arts; Music; Health and Physical Education; Food, Nutrition and Textiles). These groupings allow for subject rigour as well as learning and assessment beyond subject boundaries.

The Senior College curriculum is based around the Queensland SATE (Senior Assessment and Tertiary Entrance) Implementation. The College has developed a comprehensive program to ensure a high level of readiness and confidence across the College community for College graduates of SATE in 2022.

The College has also developed a Learning Beyond the Classroom Framework, Stella Wellbeing Program and Global STARS Program.

- In the Middle College students participate in the Global STARS Project which combines the learning and skills of the Digital Technologies curriculum with solving real-world issues focusing on care for others and the world.
- The Creative Spectacular Program in Year 10 builds on the work in the Middle School by continuing the creativity and collaboration demonstrated through House performances in an end-of-year celebration.
- The LHC SSS Program in Years 11 and 12 readies the students for life and learning beyond College.
- Other opportunities are offered across the College for Learning Beyond the Classroom including opportunities for immersions and experiences, both academic and curricula.

Programs of study for Years 7-12 are based on the Queensland Curriculum and Assessment Authority (QCAA) and Australian Curriculum, Assessment and Reporting Authority (ACARA) syllabuses and are subject to review as new syllabuses are developed.

Students in the senior phase of Collegeing choose from a range of QCAA subjects and vocational studies in their programs which lead to tertiary entrance by the Australian Tertiary Admissions Rank (ATAR). Students may also complete a Caerrer Education program and have access to a dedicated School Careers Officer to explore post school pathways. They also have the ability to complete Vocational Education qualifications including Diploma and Certificate levels as well as College-based traineeships/apprenticeships and work experience.

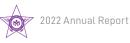
All students are able to choose from a wide range of subjects in Years 11 and 12 which will qualify them for the Queensland Certificate of Education. Eligible students with diverse needs are able to complete the Queensland Certificate of Individual Achievement.

Teaching and Learning in Years 7-12 is underpinned by the Classroom Design Process.

LHC LEARNING FUTURES FRAMEWORK

THC CLASSROOM LEARNING DESIGN PROCESS

In	Every Lesson, Every Day, Every <mark>Teacher</mark>	In E	every Lesson, Every Day, Every Student
\odot	Makes every student feel welcome	\odot	Is made to feel welcome
	Explicitly states the learning intention and success criteria and provides clear links to assessment.		Knows what will happen in the lesson and understands how it links with assessment
Q	Chooses from a range of pedagogical techniques and appropriate learning activities that engage students in their learning and achieve the learning intention	Q	Is engaged by learning experiences that have been carefully selected to achieve the purpose of the lesson
R	Checks the understanding of every student / seeks feedback to check the understanding of every student	R	Demonstrates / gives feedback on their understanding of the lesson's content
ഹ	Makes links to LHC Virtual so students can continue their learning beyond the classroom	ക	Knows how to continue their learning outside the classroom through LHC virtual
\bigcirc	Ensures that every student leaves class feeling calm, happy and positive	Q	Leaves the lesson feeling calm, happy and positive



2022 Subject Offerings

Years 7-9

All subjects are compulsory:

Relationships	Investigation	Creativity	Stella Wellbeing
Religion	Economics & Business	Drama	Academic Mentoring
English	Mathematics	Food, Nutrition & Textiles	Global Stars Project
Humanities	Science	Health & Physical Education	Stella Wellbeing
Languages		Music	
		Visual Art	

Year 10

Religion	Accounting	Biology	Business	Chemistry
	Design	Digital Solutions	Drama	Economics
English	Food, Nutrition & Textiles	Geography		Health
History	Hospitality Practices	Japanese	Legal Studies	Literature
Mathematics (General)	Mathematics (Methods)	Modern History	Music	Physical Education
Physics	Science	Specialist Mathematics	Visual Art	Wellbeing

Years 11 & 12

Study of Religion	Religion & Ethics	Accounting	Biology	Business
Certificate III in Business	Chemistry		Design	Diploma of Business
Drama	Early Childhood Practices	Economics	English	
Essential English	Essential Mathematics	Food & Nutrition	General Mathematics	Geography
	Health	History - Modern	Hospitality Practices	Japanese
Legal Studies	Literature	Mathematical Methods	Music	Music Extension (Year 12 only)
Physical Education	Physics	Social & Community Studies	Specialist Mathematics	Visual Art
Visual Arts in Practice				



3. Academic Support for Students

Academic support and mentoring are essential elements of the learning of all students at Lourdes Hill College and the College has a variety of programs to support student needs.

Faculty of Differentiated Learning

The College has a strategic approach to designing and implementing explicit programs to enhance the learning outcomes of students along the achievement continuum. The Faculty of Differentiated Learning provides planned, ongoing support to students who require remediation in literacy, and numeracy. In addition, the Faculty also offers a High Achievers' Program and the Mirragin Program for support for Aboriginal and Torres Strait Islander students.

High Achievers' Program (HAS)

The Faculty's High Achievers' Program is grounded in a mentoring approach. It aims to provide a suite of practical strategies to support students in dealing with the social and emotional pressures that are often experienced by high achievers. The Program is supported by the HAS Co-Ordinator.

Mirragin Program for Aboriginal and Torres Strait Islander Students

Aboriginal and Torres Strait Islander students are supported in their learning and development in a culturally welcoming environment through the Mirragin Program. The Program is supported by the Mirragin Co-Ordinator and the Mirragin Support Officer. These staff members provide inspiration to the College community on the spiritual and cultural development of the Indigenous students and role model exemplary initiatives and approaches to foster a culture of Reconciliation.

Year	2014	2015	2016	2017	2018	2019	2020	2021	2022
No. of Students	26	25	19	18	20	27	29	27	28
No. of Yr 12 Students	5	3	4	3	5	2	4	1	4
No. of Graduates	5	3	4	3	5	2	4	1	4

Literacy & Language Support Programs

Students are offered the opportunity by the Faculty of Differentiated Learning to participate in literacy and/or numeracy enrichment classes. Diagnostic tests conducted during the Orientation Day and early in Term 1 combine with NAPLAN results to allow early identification of students eligible for inclusion in the program.

Academic Mentoring Program

Every student is supported to develop their personal academic toolkit through a dedicated Academic Mentoring lesson each week. The Academic Mentoring Program focuses on the skills of metacognition and self-regulation and is supported by the LHC Learning Analytics Dashboard, a tool to monitor and enhance student learning through the use of effective, timely feedback and setting individual learning goals.

International Student Education Program

The Lourdes Hill College International Education Program welcomes a combination of full-time international students, shortterm students along with a variety of study tours. The Program is managed by the Director of International Education and is supported by native-speaking staff members who work in an organizational, communication and academic mentoring role, providing identifiable cultural enrichment across the College community.

4. Integration with Digital Learning Approaches

Lourdes Hill embarked on another year of exciting initiatives in 2022 to continue the integration of digital-based learning across the curriculum with an underpinning philosophy to focus on the enhancement of learning outcomes with a well thought-through educational vision. Our vision is to embed the Australian Curriculum General Capabilities into the critical use of technology by teachers and students as a tool to foster in learners problem-solving and decision-making skills together with high level collaboration and communication practices.

The College has a well established 1:1 mobile-learning culture which provides opportunities for powerful learning experiences well beyond the walls of the College to ensure that all students are globally connected citizens. Lourdes Hill College is committed to embracing emerging technological tools and associated learning experiences to add to its overall suite of pedagogical tools-of-the-trade to engage its adolescent learners. Digital Technologies is seamlessly integrated through every part of learning for students and each student has access to a College-managed laptop through the one-to-one device program. Learning is facilitated through a range of dynamic on-line learning platforms and apps including the Microsoft 365 Suite, supported by LHC Virtual - the College's on-line learning system.

VR BOX

In Years 7-9, students engage with our unique Global STARS Project which is part of the overall Stella Wellbeing Program. Lessons focus on creative and critical learning activities underpinned by "Design Thinking" and "Systems Thinking" principles, and the ACARA Digital Technologies curriculum. In twice-weekly lessons we encourage our students to think about their impact on the world and envision how they can make a difference to others through the lens of Digital Literacy and Technologies. Students display their entrepreneurial solutions to both local and global issues. Across the three years of study students use digital technologies such as website design, coding of apps and robotics, 3D imaging and printing, use and analysis of data-gathering tools, and film creation.

Each year level of the Global STARS and Stella Wellbeing lessons has a focus on cyber safety where students learn how to be thoughtful and responsible digital citizens who engage positively with social media. Students participate in activities and hear from guest speakers with how to navigate the rapidly-emerging world of Artificial Intelligence and other online platforms.

Students with a particular interest in Technologies can extend their knowledge by continuing their studies into the Senior years, and by joining the Co-Curricular Stella Tech Club with a focus on extension digital technology activities and competitions.

5. Achievements

Senior Secondary Outcomes

The key measures of exit learning outcomes are the ATAR Results, and Queensland Tertiary Admissions Centre (QTAC) Offers.

The ATAR is used nationally and indicates a student's position relative to other ATAR-eligible students. It is the standard measure of a student's overall academic achievement in relation to other students where these students have studied different subject combinations. Queensland ATARs are based on a student's:

- best five General subject results, or
- best results in four General subjects, plus one Applied subject, or
- best results in four General subjects, plus one VET qualification at Certificate III or above.

Results from all General subjects are calculated on a combination of 3 internal assessments and 1 external examination.

ATARS are expressed as a number on a 2000-point scale from 99.95 down to 0.00 in steps of 0.05. So the highest ATAR is 99.95, then 99.90, then 99.85, and so on, down to 0.00. ATARS below 30 are reported as '30.00 or less'.

At Lourdes Hill College the open publication and review of trends in exit learning outcomes is symbolic of a planned, ongoing culture of data-driven curriculum initiatives in the active pursuit of continual improvement. These initiatives are underpinned by a College Learning Framework that is based on the fostering of a positive learning environment that nurtures resilient learners who strive to think deeply.

LHC Spread of ATARS

Overview of Outcomes:

- 3 students achieved an ATAR above 98.9
- 11.49% of known ATARS achieved above 95
- 28.4% of known ATARS achieved above 90
- 69% of known ATARS achieved above 80
- 91% of known ATARS achieved above 60
- 99% received a QCE

External/Internal Exam Results:

Perfect Results Externals

•	English	9
•	Literature	1
•	Visual Art	1
•	Business	1
•	Music	3

Perfect Results Internals and Externals

•	English	3
•	Literature	1

Tertiary Offers

97% of Lourdes Hill College applicants received a tertiary offer.82% of Lourdes Hill College applicants received their first preference.

VET Outcomes

34 students achieved a Diploma4 student achieved a Certificate IV37 students achieved a Certificate III27 students achieved a Certificate II1 student achieved a Certificate I

6. Post College Destination Information

QTAC Offers

The following tables indicate the Universities and various career interests of students accepting offers:

Institution	Number of Students
Australian Catholic University	30
University of Sunshine Coast	9
Griffith University	28
James Cook University	1
Queensland University of Technology	47
Central Queensland University	2
TAFE Queensland	2
The University of Queensland	29
University of Southern Queensland	1
Torren University Australia	1

Study Area	Number of Students
Agriculture, Environmental and Related Studies	4
Architecture and Building	5
Creative Arts	11
Education	8
Engineering	5
Health	46
Information Technology	1
Mixed Filed Program	1
Natural and Physical Sciences	10
Society and Culture	31

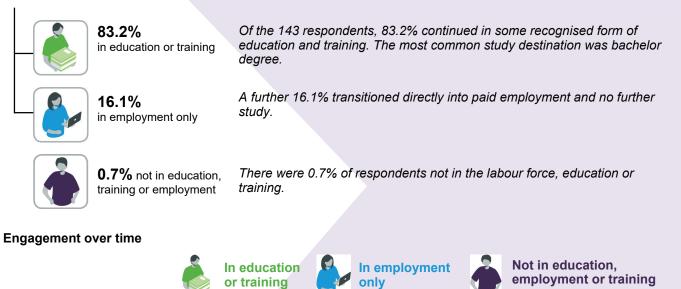
Source: QLD Government Department of Education 2022 Year 12 Completers Survey

Post-school engagement

Year 12 completers from Lourdes Hill College have been categorised by their engagement in education and training, or employment. Survey respondents who are both working and studying are included in education and training. Apprentices and trainees are required to undertake a study component to their qualification so are also considered to be in education and training.

Engagement in education, training or employment

99.3% engaged in education, training or employment





How does your school compare?



7. Social Climate

Pastoral Care

Pastoral care permeates all areas of College life. Pastoral Care of all students in the College community is fundamental to the ethos of this College. We draw our spirituality from St Benedict, St Scholastica and the Gospel story of the Good Samaritan. The Benedictine values listed in the College Mission Statement guide the Lourdes Hill College community in establishing a safe, supportive and caring environment. All staff members have a responsibility in the Pastoral Care of our students. Pastoral Care is expressed through the following:

House System and Home Groups

The College House system and vertical Home Groups, Years 7 to 12, foster a sense of belonging, spirit, enthusiasm and connectedness for student growth and development. This feeling of community and belonging is very important at Lourdes Hill College. It allows students to feel connected and enhances their learning. In this environment, students enjoy learning, are engaged in activities and are challenged.

Daily Home Group, House Meetings, House Spirit Days and House competitions allow students to establish quality and meaningful relationships with a range of students and teachers. House Meetings are collaboratively organised and run by the Student Leaders and House Pastoral Leaders.

Student Leadership

Lourdes Hill College is committed to fostering and developing young leaders. The Student Council, Middle School Council and House Councils provide many leadership opportunities for students of all year levels. The Councils work on chosen initiatives to enhance the College climate, ethos and environment. Student leadership roles are also established in our Middle School, College Co-Curricular and Service Learning programs.

Student Wellbeing

Student wellbeing is fundamental to all that we do at Lourdes Hill College. We are committed to providing a safe and caring environment where the mental, physical and emotional welfare of students is protected. Our age specific, whole-College wellbeing curriculum, the Stella Wellbeing Program, is designed to support the holistic development of students through an integrated exploration of evidence-based concepts and skills. This includes our Stella Days, where cohorts immerse themselves in a day of wellbeing, skill building and relationship strengthening activities. Learnings from the wellbeing curriculum support student development in all areas of their College life.

Our student led 'Space to Be Yourself' project encourages our students to build tolerance for difference and value for the uniqueness of each individual in our community.

House Pastoral Leaders work closely with Home Group teachers to support student wellbeing. Students are further supported by a strong network of professionals including College Psychologists, the Faculty of Differentiated Learning and Academic Mentoring/ Senior School Success (SSS) teachers.

Student Policies and Procedures

Lourdes Hill College has established policies in relation to students and their welfare. Policies are available to staff, Parents & Caregivers and students on the College website. The Student Diary also contains important extracts of relevant policies and procedures. Student care and welfare policies include:

- Child Protection Policy
- Student Duty of Care Policy
- Student Wellbeing Policies
- Bullying Prevention and Intervention Policy
- Sunsmart Policy
- Drug Education Policy
- ICT Policy and ICT Agreement Guidelines

Co-Curricular Program and Service Groups

Lourdes Hill College has an extensive Co-Curricular program that allows students to develop skills and be part of a group. Students are encouraged to become a member of at least one Co-Curricular and/or Service Group each year. The Co-Curricular Program includes Sport, Music, Drama, Dance, Art, Debating, ICT and public speaking.

Service Groups and Outreach come under the umbrella of "Bene Servire" which means to serve well. Service Groups are open to all students and include Benenson Society, Hospitality Outreach Program (HOPe), L'Arche Disability Outreach, Mind Over Matter, Students Protecting and Restoring Creation (SPARC), Santa Teresa and Reconciliation (STAR) and St Vincent de Paul. The Outreach programs at Lourdes Hill College are open to students in the Senior College. There are five programs within homeless outreach: Coffee Brigade Sandwich Making, Wesley Mission Community Meal, Rosies Street Van, Micah Projects and Salvation Army Sunday Roast. The College's other three programs focus on the elderly and children: Regis Aged Care (when permitted due to Covid), Bulimba and Districts' Meals on Wheels, and Eat Up Sandwich Making.

Lourdes Hill College has a proud tradition of involvement in the Creative Arts, particularly Music. The Co-Curricular Music Department is an important part of the College. It aims to provide opportunities for students to take part in music regardless of skills or experience, whilst providing challenges and varied opportunities for established musicians.

Students have access to a wide range of performance opportunities, such as College and external concerts, assembly performances, providing background music for College events, participating in music competitions and festivals like the Queensland Catholic Colleges and Colleges' Music Festival, as well as attending music retreats.

Year 6 to Year 7 Transition Program

Lourdes Hill College offers a well-planned and comprehensive Year 6 to Year 7 Transition Program. During Terms 3 and 4 of Year 6, LHC organises a Year 7 Orientation Day and Year 7 Co-Curricular programs. The Year 7 Orientation Day allows students to become familiar with the structure of the College day in a high College setting while also allowing incoming Year 7 students to meet other students in their home group. Also, during Term 4, College staff and students conduct a series of primary College visits, to deliver presentations to Year 6 students about secondary College life. The 'Learn To' Program, in January of their starting year, incoming Year 7 students participate either after College or on weekends in a range of activities including Aerobics, Choir, Cross Country, Debating, Drama, Hockey, Robotics, Swimming and Visual Art. These programs allow students to meet other new students, develop friendships with current students and familiarise themselves with the College facilities.

Lourdes Hill College has continued to develop the 'School of Programs' which allows enrolled Year 3, 4, 5 and 6 students to participate in a range of Co-Curricular activities at the College. Students have the opportunity to participate in Music, AFL, Swimming, Debating, Choir, Art, Drama, Aerobics, Tennis, Basketball, Volleyball and Run Club. This program allows students to be welcomed into the College community, learn about the opportunities on offer at LHC and explore the wonderful facilities.

Another integral pastoral program is the Big Sister/Little Sister Program where incoming Year 7 students are designated a Year 11 Big Sister. This program aims to enable meaningful connections and pastoral support for new students while teaching students values such as commitment to others, hospitality and the importance of community.

The first four days of the new College year are Year 7 Transition Days, with alternate programs for Year 7 students that allow for gradual integration into College life, both pastoral and academic, with the support of the Big Sister/Little Sister program.

Lourdes Hill College is excited to welcome Year 5 and 6 students from 2025 as part of LHC's new Junior School. The tailored Junior School Program will allow students to transition from Primary to Secondary School in a unique environment. Students will be able to transition to Middle School with a unique understanding of the LHC community and Learning Framework.

College Staff

Through our Pastoral Care System, staff members take a proactive approach in encouraging, guiding and role modelling for students in terms of how to live a positive and balanced life. Values of respect, tolerance and inclusion are promoted throughout the College. Every staff member has a role in the pastoral care of our students.

The College is proud of the high quality pastoral support provided to each student by Home Group Teachers, Classroom Teachers, House Pastoral Leaders and the Leadership Team. Additional support and services are offered through our College Counsellor, Campus Minister and the Faculty of Differentiated Learning.



8. Co-Curricular Activities



Sporting Activities

Aerobics

AFL

Athletics

Basketball

Cross-Country

Group Fitness

Hockey

Kayaking

Netball

Pilates

Rowing

Run Club

Sailing

Soccer

Swimming

Tennis

Touch Football

Volleyball

Other Learning Opportunities

Co-Curricular Music

Co-Curricular Drama

Co-Curricular Dance

Co-Curricular Studio Art Program

Debating

Duke of Edinburgh Program

Immersion Program (Santa Teresa, Mater Dei, Ministry Outreach)

RACI Titration Competition

Robotics & Technology Club

Technical Services

Tournament of Minds

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Service Clubs

Benenson Society

Hospitality Outreach Program (HOPe)

L'Arche Disability Outreach

Mind over Matter

Students Protecting and Restoring Creation (SPARC)

Santa Teresa and Reconciliation Group (STAR)

St Vincent de Paul

HOPe (Hospitality Outreach Program)

Service Opportunites

Coffee Brigade Sandwich Making (Years 10-12)

Meals on Wheels Letterbox Drop (Years 10-12)

Eat Up Sandwich Making (Years 10-12)

Micah Projects (Years 10-12)

Salvation Army Sunday Roast (Years 11-12)

Wesley Mission Community Meal (Years 11-12)

Rosies Street Van (Year 12 only)

*Regis Aged Care is currently on hold due to COVID-19 restrictions



9. Staffing

Staff are recruited and appointed according to the College Employment Policy. The College is proud of our professional and caring staff.

10. Qualifications of all Teachers

The teaching staff at Lourdes Hill College are highly qualified:





11. Staff Professional Development

Our teachers benefit from the Australian Institute for Teaching and College Leadership (AITSL) Teacher Performance and Development Framework, as realised in the Lourdes Hill College-specific model for reflective practice - GARP (Goal Setting and Review Process). This includes reflection, goal-setting, access to high quality professional learning, evidence of student learning, observation, feedback and review. This model is designed to enhance teacher effectiveness by considering evidence informed, measurable actions which have an impact on student learning outcomes.

Every year, teachers are able to volunteer to join a Renewal Process Project Group to engage in a deeper, sustained inquiry into an aspect of teaching practice as it relates directly to student learning or a College-identified area of review. By participating in the Lourdes Hill College specific GARP and Renewal Process models, teachers are supported to meet their College Professional Learning Plan obligations, to maintain accreditation with the Queensland College of Teachers (QCT) and to aspire to higher levels of accreditation.

The opportunities provided to staff have been in five broad areas:

- Spirituality and Ethos
- Staff Wellbeing
- Academic Excellence
- Leadership
- Professional Excellence

Activities to support and develop professional staff included these strategic priorities (2021-2023):

- Annual Goal-setting and Renewal Process (GARP)
- Positive Student-Teacher Relationships
- Assessment Literacy
- LHC Virtual
- LHC Data Forum
- College Renewal Projects: Intercultural Understanding, Staff Orientation and Induction, and Staff Well-being

They are supported by a Five Year 'Professional Learning Plan' and on-going Staff Collaboration and Professional Development Program. These programs are facilitated through research-based workshops in the College Centre of Innovation in Teaching Excellence and Leadership (CiTEL), with time for teacher engagement in professional learning included in their hours-of-duty.



12. Parent, Student and Teacher Satisfaction

Our ongoing culture of targeted feedback indicated that overwhelmingly our Parents and Caregivers, teacher and student community was proud to be associated with Lourdes Hill College. Feedback indicates that our community would recommend our College to their friends. Students, Teachers and Parents and Caregivers all expressed their pride and appreciation of their connection to our College and of the inclusive, nurturing and supportive atmosphere.

13. Involving Parents and Caregivers in their Child's Education

The College recognises that Parents and Caregivers are the primary educators of their children. The College supports this role of Parents and Caregivers through:

- Information Evenings for Years 7 12
- Welcoming Parents and Caregivers to Academic Ceremonies in Semester 1 and Semester 2
- Year level Parent Co-ordinators
- A two tier Parent/Teacher interview process
- Remote ICT access to the College between Students, Parents and Caregivers and Staff via the Parent Portal
- Lourdes Hill College Parents & Friends
- Positive Parenting Seminars
- The voluntary contribution of distinctive skills of Parents and Caregivers. These are welcomed, celebrated and called upon with gratitude



Data Collection

The College has surveyed Parents and Caregivers in the past five years, consulted at P&F level, included Parents and Caregivers in a formal staff meeting and responded to Parents and Caregivers individual phone calls, letters and emails regarding:

- Uniform updates for Sporting, Pastoral And Cultural purposes
- Updated College Mission Statement
- Use of textbooks
- Policy development
- Operation Guidelines for the Parents, Caregivers & Friends
- Future building and resource needs for Lourdes Hill College
- Graduation/Awards Evening Committee
- LHC Virtual
- College Community Survey (2022)
- Road Safety
- Immersion Development
- Transition Programs
- Uniform Fitting Process
- Response to COVID
- Use of Mobile Phones
- Senior Assessment & Tertiary Entrance System (SATE)
- The College Strategic Plan

Parents & Caregivers Communication

The College realises that effective Parents & Caregivers College communication is in the best interests of our Parents & Caregivers, Students and Staff. Regular communication is provided through:

- A parent portal "Parent Lounge" with access to student learning and assessment programs
- Diary signing for Years 7 to 10. The Student Diary provides comprehensive communication with Parents & Caregivers via the College diary
- Parents & Caregivers/Teacher/Student Interviews
- Community eNewsletter (Lourdanian Link)
- College App
- College Website
- Communication Policy and Formal Complaints Policy
- Involvement of Parents and Caregivers in policy development with the representation of Parents and Caregivers on the College Board
- Parents & Friends events
- Inspiring Girls Blog
- Social Media



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